The Role of the Vaccine Coordinator

Vaccines are expensive and sensitive to temperature. Careful vaccine management is essential to protecting your vaccine supply.

VFC requires providers to designate a fully trained Vaccine Coordinator and a Backup Vaccine Coordinator to implement routine and emergency vaccine management plans. Their names and contact information must be reported to the VFC Program through MyVFCVaccines.org. In many practices, the Vaccine Coordinator is a medical assistant. In other practices, the Vaccine Coordinator is an LVN, RN, office manager, or other staff person. The Vaccine Coordinator and Backup Vaccine Coordinator must be on site.

Responsibilities of the Vaccine Coordinator

The Vaccine Coordinator’s responsibilities vary depending on the amount of vaccine the practice gives and practice protocols. In some practices, the Vaccine Coordinator is responsible for all vaccine management activities, including training other (especially new) staff. In other practices, a different person may have one or more vaccine management responsibilities, such as ordering vaccines. Below is a list of the most essential responsibilities.

Receiving vaccines
- Be present when vaccine is delivered and immediately process it into inventory.
- Ensure that acceptable temperature ranges have been maintained.

Storing vaccines
- Rotate the vaccine inventory so that vaccines with shorter expiration dates are used first.
- Ensure that there are no expired vaccines in the refrigerator or freezer.
- Keep VFC vaccine separate from private vaccine stock.
- Perform routine cleaning on vaccine storage units.

Monitoring vaccine temperatures
- Use a certified calibrated temperature monitoring device to review refrigerator and freezer temperatures.
- Set up temperature monitoring devices.
- Read and record minimum, current, and maximum temperatures on a VFC-supplied log twice a day.
- Take immediate action if temperatures are outside acceptable ranges.
- Implement the emergency vaccine management plan, if necessary.
- Review, download and analyze temperature data every 2 weeks or sooner if there is a temperature excursion.
- Retain all paper logs and electronic records for 3 years.

Ordering vaccines
- Perform a physical inventory of all vaccines in stock.
- Complete and submit the VFC vaccine order in VTrckS.