OEMS PSAP Response Protocol Guidance for Suspected Infectious Disease Patient

Does the patient have fever, respiratory symptoms, vomiting, diarrhea, headache, muscle pain, weakness, or rash?

NO

Follow usual EMD Protocols

YES

International travel to or contact with someone who is ill & traveled to a country currently experiencing or is at risk for a communicable disease outbreak of urgent public health concern; or healthcare worker with a recent exposure to a potential communicable disease of urgent public health concern.

NO

Follow usual EMD Protocols

YES

1. Obtain patient name and contact Information
2. Dispatch EMS with this information
3. Advise all first responders to stage without entering the scene and coordinate entry with EMS
4. Remind EMS to contact ATCC

ATCC – Contacts ADPH EMD MD and arranges communication with patient/MD/EMS

EMS contacts ATCC and proceeds to stage at scene

ADPH Duty Officer

Once contacted, will immediately notify ID&O Duty Officer, Local EMA, AEMA Communications Room (205.280.2310, 800.843.0699), CEP Director, External Liaison, and others, as directed.

EPI Duty Officer

Once contacted, will immediately notify ADPH (state and local) staff, as directed, contact the hospital the patient will be taken to, and ensure consultation form is initiated.

1. After consult with patient, ADPH EMS MD provides risk stratification guidance to EMS
2. ADPH EMS Physician contacts ADPH Duty Officer immediately after phone call

No identifiable risk - no special PPE required: EMS follows usual ADPH EMS Protocols

PPE required: EMS cares for patient following ADPH Guidelines for Ebola Patients

EMS does NOT have appropriate PPE: EMS/Incident Commander on scene contact local EMA for Hazmat or other resources

EMS DOES have appropriate PPE: EMS cares for patient following ADPH Guidelines for Ebola Patients

ADPH – Alabama Department of Public Health
AEMA – Alabama Emergency Management Agency
ATCC- Alabama Trauma Communications Center
CEP – Center for Emergency Preparedness
EMA- Emergency Management Agency
ID&O DO – Infectious Disease and Outbreaks Duty Officer
OEMS – Office of Emergency Medical Services
PSAP – Public Safety Awareness Answering Point
OEMS 04.2018