Towards Cultural Competence: A Conversation for Health Care Managers and Leaders

Satellite Conference and Live Webcast Friday, May 6, 2016 12:00 – 1:00 pm Central Time

Faculty:

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Objectives:

- 1. Understanding how culture shapes patients' health beliefs, experiences and interactions with health care systems
- 2. Enhance and increase awareness and sensitivity to cultural diversity in a health care delivery context
- 3. Fundamental principles of cultural competence in health and health care
- 4. Develop cross-cultural communication strategies to improve patient-provider communication

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Questions:

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